

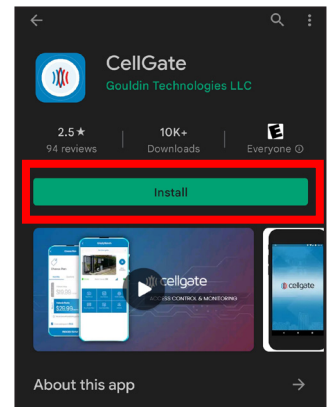
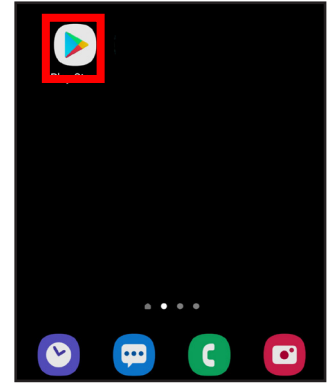
CellGate App User Guide

You can use the CellGate app to open the gate from your phone when a visitor contacts you through the CellGate device. This guide takes you through the steps to use your CellGate app.

Download the App

First download the CellGate app on your smartphone.

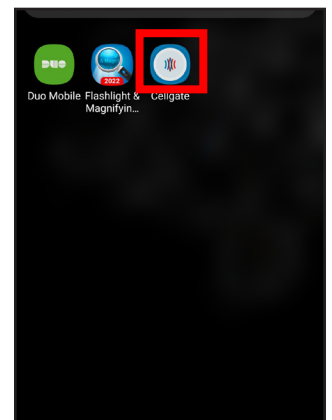
1. With an Android phone, open the Google Play store. With an iPhone, open the App Store.
2. Search “CellGate” and tap **Install** to download the CellGate app on Android. With an iPhone, tap Get or tap the cloud icon.



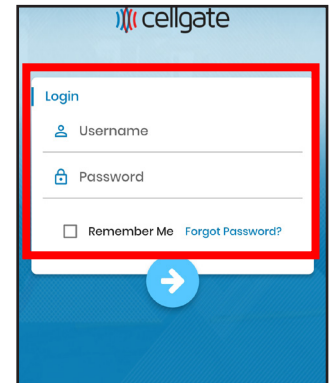
Login

If you have not done so before, login to the CellGate app.

1. Open the CellGate App.

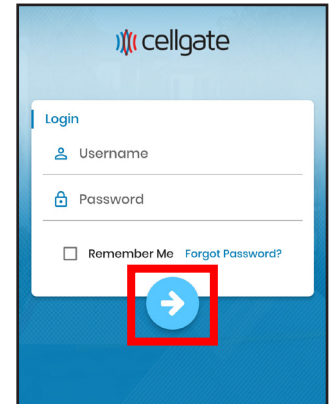


2. Enter your username and password. Choose **Remember me** if you want to stay logged into the CellGate app.



3. Tap the blue arrow.

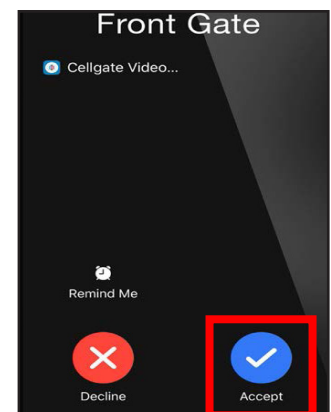
You'll see a page displaying all your properties. A Ready icon indicates you are ready to receive calls.



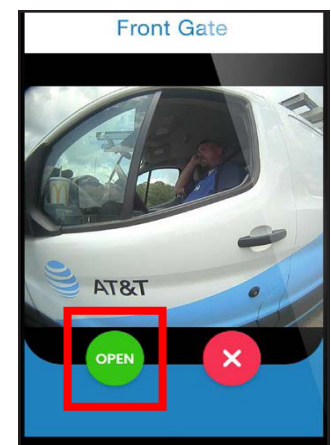
Receive a Call

Visitors at the gate tap your name on the CellGate device to call you. On your phone, you'll see a call notification.

1. Swipe to answer the call.



2. Tap to open the gate.

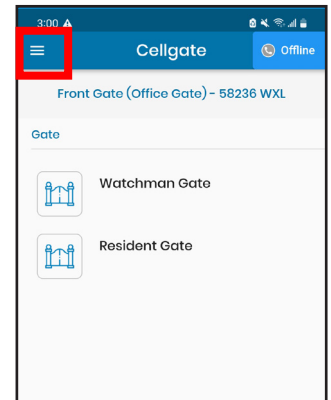


Change your Settings

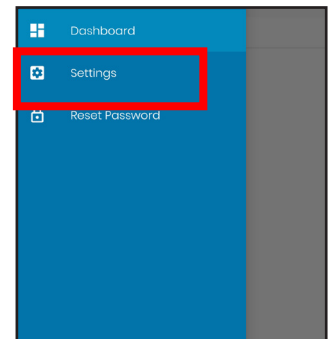
You can tap login settings, reset password, or logout.

Login

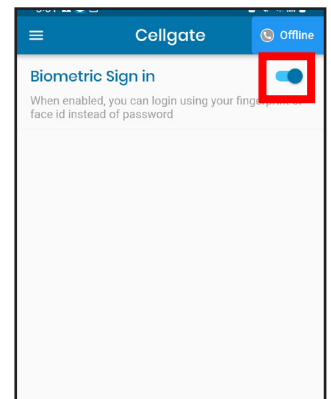
1. Tap on top left menu.



2. To allow biometric login, tap **Login Settings**.

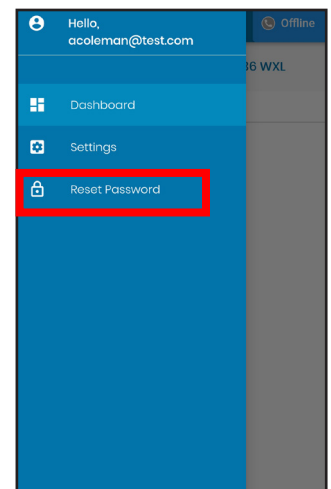


3. Turn on option to require Face ID/Touch ID to unlock CellGate app.



Reset Password

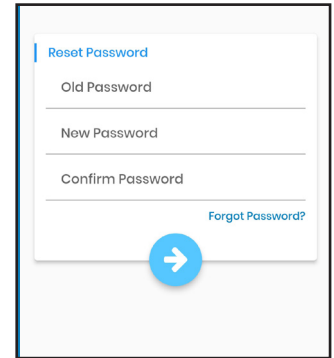
1. To reset your password, tap **Reset Password**.



2. Change your login password.

Logout

If you tap logout in the side menu, you'll return to login page.

A screenshot of the 'Reset Password' form. It features three input fields labeled 'Old Password', 'New Password', and 'Confirm Password'. To the right of the 'Confirm Password' field is a link that says 'Forgot Password?'. Below the input fields is a blue circular button with a white right-pointing arrow.